

Celestron's Limited Warranty

Celestron offers a Two-Year Limited or Limited Lifetime Warranty on almost all its products. To determine which warranty applies, if any, see the product's page on the Celestron website.

These warranties are effective January 1, 2022, and supersede all other warranties noted in brochures, instruction manuals, product packaging, etc.

Read on to learn about the terms and conditions of each warranty.

LIMITED LIFETIME WARRANTY

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE. THE LIMITED WARRANTY CAN ALSO BE FOUND ONLINE AT WWW.CELESTRON.COM/PAGES/WARRANTY.

CELESTRON WARRANTS YOUR PRODUCT TO BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP FOR THE USEFUL LIFE OF THE PRODUCT FOR THE ORIGINAL OWNER. CELESTRON WILL REPAIR OR REPLACE PRODUCTS OR PARTS THEREOF WHICH, UPON INSPECTION BY CELESTRON, ARE FOUND TO BE DEFECTIVE IN MATERIALS OR WORKMANSHIP.

CELESTRON LIMITS THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR OR REPLACEMENT AS DESCRIBED BELOW IN THIS WARRANTY STATEMENT

WHO MAY USE THIS WARRANTY?

Celestron extends this limited warranty only to the consumer who originally purchased the product as new (“**you**”). It does not extend to any subsequent owner or other transferee of the product. This warranty only applies to new products.

WHAT DOES THIS WARRANTY COVER?

This limited warranty covers defects in materials and workmanship product for the Warranty Period as defined below.

WHAT DOES THIS WARRANTY NOT COVER?

This warranty shall be void and of no force or effect if a covered product has been modified in design or function or subjected to abuse, misuse, physical damage, or mishandling. It does not cover products that have undergone unauthorized repairs or alterations. This warranty does not cover components that have been removed or modified. Further, this warranty does not cover product malfunction, deterioration, or defects due to normal wear and tear, subject to clarification regarding normal wear and tear below, or other actions or events beyond our reasonable control. This warranty does not apply to used products.

This warranty is only valid to customers in the U.S.A. and Canada who purchased their product from an [Authorized Celestron Dealer](#) in the U.S.A. or Canada. **Products purchased from unauthorized dealers or resellers are not covered under this warranty.** Warranty outside the U.S.A. and Canada is valid only to customers who purchased from a [Celestron International Distributor or Authorized Celestron Dealer](#) in that specific country. International customers should contact the dealer or distributor they purchased from for warranty service.

Limitations of Normal Wear and Tear

Product exteriors (rubber or other material) are fully covered for five years against defects in materials and workmanship, but small scratches or blemishes are not covered. Included accessories such as lens caps/covers, eyecups, cases/pouches, and straps are fully covered for two years against defects in materials and workmanship but are not covered for accidental loss. Over time, optical coatings may develop small blemishes through normal wear and tear or abuse under various environmental conditions. These are not covered, and the determination is at the sole discretion of Celestron.

Other Limitations Not Covered

The basic optical system is covered for the useful life of the product for the original owner. Collimation and optical alignment issues must be claimed within 30 days of purchase. Loss of the product or accessories is not covered.

WHAT IS THE PERIOD OF COVERAGE?

This limited warranty starts on the date of your purchase and lasts for the useful life of the product, subject to the limitations stated herein, for the original owner of the product (the “**Warranty Period**”). The Warranty Period is not extended if we repair or replace the product. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

Celestron shall use reasonable efforts to repair or replace any product covered by this warranty within 30 days of receipt. If repair or replacement requires more than 30 days, Celestron shall notify the customer. Celestron reserves the right to replace any product discontinued from its product line with a new product of comparable value and function. Parts or products for which replacement is made shall become the property of Celestron. Celestron does not issue refunds but only repair or replacement.

The customer shall be responsible for all costs of transportation and insurance, both to and from Celestron, and shall be required to prepay such costs.

HOW DO YOU OBTAIN WARRANTY SERVICE?

As a condition to the obligation of Celestron to repair or replace such product, the product must be returned to Celestron together with proof-of-purchase satisfactory to Celestron.

You must obtain a valid Return Authorization (RMA) Number from Celestron before return. Contact Celestron using the contact information below to receive an RMA number and display it on the outside of your shipping container. All returns must be accompanied by a written statement setting forth the owner's name, address, daytime telephone number, and a brief description of any claimed defects.

For binoculars and spotting scopes, the customer must send a check or money order in the amount of \$14.95 made out to Celestron.

LIMITATION OF LIABILITY

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. CELESTRON RESERVES THE RIGHT TO MODIFY OR DISCONTINUE ANY MODEL OR STYLE OF PRODUCT WITHOUT PRIOR NOTICE TO YOU.

Contacting Us for Warranty Service

If warranty problems arise, or if you need assistance in using your product, contact:

Celestron
Customer Service Department
2835 Columbia Street
Torrance, CA 90503
<http://www.celestron.com/pages/technical-support>

Call: 310-328-9560

Hours: Monday through Friday, 8:00 a.m. to 4:00 p.m. Pacific Time

PREVIOUS BINOCULAR/SPOTTING SCOPE WARRANTIES

From January 1, 2005, through December 31, 2011, Celestron offered a No-Fault Warranty on all binoculars and spotting scopes. For a charge of \$25 for binoculars and \$35 for spotting scopes, any binocular or spotting scope would be repaired or replaced with the same or similar product at the sole discretion of Celestron regardless of how the binoculars or spotting scope were damaged or rendered unusable. This warranty required that the customer must be the original owner, provide proof of purchase, and return the binoculars or spotting scope prepaid to Celestron.

From January 1, 2003, through December 31, 2004, Celestron offered a No-Fault Warranty on the Regal, Noble, and Ultima binocular lines. The details are the same as those for the No-Fault Warranty described above.

From January 1, 2000, through December 31, 2002, Celestron offered a Limited Lifetime Warranty on all binoculars and spotting scopes. The limitations at that time were similar to those described in the current Limited Lifetime Warranty.

Prior to 2000, Celestron offered a Limited Lifetime Warranty on specific models. Some models had other specific-year warranties, which have expired.